

Decision Story Daptiv PPM



About Accellent

Headquartered in Wilmington, Massachusetts, Accellent Inc. is a provider of outsourced precision manufacturing and engineering services in its target markets of the medical device industry. Accellent offers design and engineering services that include product design engineering, design for manufacturability, analytical engineering, rapid prototyping and pilot production. Its customers include Abbott Laboratories, Boston Scientific, Johnson & Johnson, Medtronic, Smith & Nephew, St. Jude Medical, Stryker and Zimmer.

Decision Stories – Why Daptiv?

Interview with William Montague, Project Manager

What drove your company to look into collaborative business software? What were your motivations, and what were your business needs?

We needed to improve program implementation via a central repository of program data. We wanted to eliminate redundancy with multiple software systems, improve on resource management, and improve on reporting accuracy with the help of linkable project data.

What process did you go through to select a vendor?

We researched the industry, spoke to peers and evaluated solutions via a Pugh matrix in order to match our business needs with the right solution. Then we completed dry-runs of each software solution we were evaluating.

In addition to Daptiv, did you look into other collaborative business software providers? If so, which ones did you look into and why didn't you choose them?

We identified 8-10 providers. We looked at high end solutions and low end solutions - Daptiv was in the middle. We chose Daptiv due to the following:

- Low cost to implement
- No infrastructure was required, thus reducing support costs
- SaaS model seemed like the right approach
- Customizable reports

What do you like most about Daptiv?

We like that it's a one stop solution. Ease of reporting.

How do you hope to use Daptiv PPM?

To start, Daptiv PPM will be used within New Product Development to:

- Manage Resources
- Manage Schedules
- Track Tasks
- Establish objective metrics to track progress
- Be able to respond to program needs faster and thus reduce overall program costs
- Reduce the effort required to update status with the current multiple software solutions we currently use